



DOSAGGIO E TRATTAMENTO ACQUE

Dosita srl

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STATEMENT OF COMPANY QUALITY POLICY

The Company Management, aware of the importance and need to demonstrate and document to its customers the ability to continuously provide services that comply with the specifications, has deemed it appropriate to conform its Quality System to the Quality Management requirements contained in the UNI EN ISO 9001:2015 standard.

The principles of this standard form the basis of this quality policy.

The requirements contained in the UNI EN ISO 9001:2015 standard that DOSITA has adopted, essentially aim to:

- increase customer satisfaction through the effective application of the Quality Management System and compliance with customer requirements and applicable mandatory requirements;
- guarantee the processes for the continuous improvement of the Organization
- regularly provide services that comply with customer requirements, the Organization itself and applicable mandatory requirements.
- communicate the importance of complying with the aforementioned requirements.

The Company Management has established the following macro objectives:

- TURNOVER
- QUALITY OF THE WORK PROCESS
- QUALITY OF SUPPLIERS

To achieve these objectives, the Management undertakes to:

- Control the costs of non-quality (containment of general costs)
- Systematically monitor the work processes, through adequate planning and appropriate control of the services provided.
- Monitor the level of customer satisfaction with appropriate methods
- Monitor the performance of suppliers.

The Company Management has planned the use of a STRUCTURAL FRAMEWORK to define and re-examine the objectives for quality and ensures that the policy is always appropriate to the organization's purposes and is reviewed to ensure its continued suitability.

The Management